



National Finance Center Customer Notification

Date of Notification: June 13, 2011

Subject: NFC Employee Personal Page System Issues Update #1 – Still Under Review

Database/Customer(s) Affected: All

Dear Customer:

The National Finance Center (NFC) is sending information as a follow-up to a notice issued earlier stating that we are experiencing issues with the Employee Personal Page/Employee Self Service requests. The issue is still under review; customers will be advised when the issue has been resolved. Currently, no action is required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

KJS/M5-11-090/015

“Tip of the Week”

Employees are reminded that upon transfer from one Department/Agency to another, if NFC is the payroll provider for the new Department/Agency, you can continue to use the same EPP USER ID and Password. If the former agency work e-mail address was used for Confirmation, the e-mail address must be updated in EPP using the option located in Prefs under the Preferences link.